# **Privacy Policy**

This privacy policy will explain how **Vonen Ltd** uses the personal data we collect from you when you use our website. Our privacy policy is based on the General Data Protection Regulation (GDPR) of the European Union.

#### What data do we collect?

Vonen Ltd collects the following data:

- Personal identification information (Name, email, phone number)
- Address data for order processing

#### How do we collect your data?

You directly provide Vonen Ltd with most of the data we collect. We collect data and process data when you:

- . Use contact forms on our website
- Place an order for any of our products or services.
- Via eMail

#### How will we use your data?

Our Company collects your data so that we can:

- Process your order, manage your account.
- Email you with special offers on other products and services we think you might like.

When Vonen Ltd processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## What are your data protection rights?

Vonen Ltd would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access -** You have the right to request Vonen Ltd for copies of your personal data.

**The right to rectification -** You have the right to request that Vonen Ltd corrects any information you believe is inaccurate. You also have the right to request Vonen Ltd to complete information you believe is incomplete.

**The right to erasure** – You have the right to request that Vonen Ltd erases your personal data, unless the data is not needed any more for order processing or invoicing.

**The right to restrict processing -** You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to Vonen Ltd's processing

of your personal data, under certain conditions.

**The right to data portability -** You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: +358 4 515 787 00

Or write to us (eMail): info@vonen.com

#### What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on **1. October 2021.** 



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